

# PET CREMATION MEMORIAL SERVICES

Dear Sir or Madam,

Our pets become a very important part of our lives so much that they become a member of our family. It's never easy to say goodbye to our pets, and as such we value their lives.

The Calgary Humane Society is committed to providing the best care and comfort for your pet's final voyage. We are dedicated to treating you and your pet with compassion, dignity and respect.

Please feel free to take your time to browse our catalogue and decide on which service and product is right for you and your pet. Our compassionate staff members are available to assist you with this difficult process.

Proceeds will go directly back to the CHS to help us shelter the more than 5,000 homeless animals we care for each year.

Sincerely,  
Calgary Humane Society

# PRIVATE & GENERAL CREMATIONS

## Private

Size	Weight		Price
Micro	0 lbs to 2 lbs	0 kg to 1 kg	\$65.00
Mini	3 lbs to 15 lbs	2 kgs to 6 kgs	\$130.00
Small	16 lbs to 40 lbs	7 kgs to 18 kgs	\$140.00
Medium	41 lbs to 64 lbs	19 kgs to 29 kgs	\$150.00
Large	65 lbs to 80 lbs	30 kgs to 36 kgs	\$160.00
Extra Large	81 lbs to 100 lbs	37 kgs to 45 kgs	\$170.00
Giant	101+ lbs	46 kgs+	\$180.00

Private cremations are guaranteed private – only one animal per crematory will be cremated when a private cremation is requested. An appointment is not required when bringing in a pet for cremation. Proceed through the "Incoming Animals" doors on Weekdays: Noon - 7PM or Weekends: 10AM - 5PM. Ashes are never mixed, therefore the ashes returned from a private cremation are that of the owners pet.

## General

Size	Weight		Price
Micro	0 lbs to 2 lbs	0 kg to 1 kg	\$20.00
Mini	3 lbs to 15 lbs	2 kgs to 6 kgs	\$ 40.00
Small	16 lbs to 40 lbs	7 kgs to 18 kgs	\$50.00
Medium	41 lbs to 64 lbs	19 kgs to 29 kgs	\$70.00
Large	65 lbs to 80 lbs	30 kgs to 36 kgs	\$90.00
Extra Large	81 lbs to 100 lbs	37 kgs to 45 kgs	\$110.00
Giant	101+ lbs	76 kgs+	\$130.00

Ashes from general cremations are not returned to the owner

### NOTES:

Please ensure that an accurate weight is obtained. If the weight is incorrect, we will be unable to put all cremains in the urn – please read 'Additional Information'.

No GST is charged by the Calgary Humane Society, prices do not include the cost of urns. Prices may be subject to change without notice.

Scatter boxes & satchels are included in the price of private cremation.



Private & General Cremations

# WOOD & PERSONALIZATION PRODUCTS

Wood urns include a beautifully engraved gold plaque with your pets name and any other information you request on the front of the urn.



**Oak**

**Pine**

**Walnut**

**Cherry**

## Rectangular Wood Urns

Cherry	
Small	\$130.00
Medium	\$140.00
Large	\$150.00
Pine	
Small	\$90.00
Medium	\$100.00
Large	\$110.00

Oak	
Small	\$110.00
Medium	\$120.00
Large	\$130.00
Walnut	
Small	\$130.00
Medium	\$140.00
Large	\$150.00

Wood Products

# CERAMIC PERSONALIZATION PRODUCTS

We offer a variety of colors and selection of ceramic urns. Urns include an engraved tag with your pet's name.



**NOTES:**

Ceramic urns are available in both a regular & pearl finish. Colours are subject to availability. Please call for information.

	Plain	Pearl
Small	\$28.00	\$36.00
Medium Round	\$34.00	\$46.00
Large	\$48.00	\$60.00

## Available Colors



## Gold Detail Urns

Beautiful, individually hand crafted urns featuring platinum or 14k gold detail.



**Cat Urn**

Small \$110.00  
Other sizes not available



**Gold Heart Urn**

Small \$110.00  
Med \$140.00  
Lrg \$170.00

Ceramic Products

# KEEPSAKES & MEMORIAL PRODUCTS



## Pewter Key Chain Urns

\$30.00



## Scatter Tin

Small \$15.00 | Large \$20.00



## Scatter Tubes

Small \$10.00 | Medium \$15.00 | Large \$20.00



## Clay Impressions

Small \$50.00 | Large \$60.00

Etching • Photos • Quotes

# CODE OF ETHICS

Calgary Humane Society prides itself on its cremation services, and as such is committed to the following Code of Ethics:

- Every animal, whether general or private cremation, will be treated with compassion and dignity
- Every animal privately cremated is cremated solely by itself
- All private cremated remains (ashes) are that of the owners pet
- Cremation staff will treat every individual with respect and compassion
- Any private cremation may be viewed at the start upon request
- Calgary Humane Society will never compromise integrity, customer service, and compassion for both clients and their pets

# PRACTICE STANDARDS

Calgary Humane Society prides itself on its Code of Ethics and its Practice Standards. The following is a list of standards that are adhered to at all times:

- Each animal is placed in a coloured bag: a white bag for private cremation or a black bag for general cremations
- Each bag will have a tag consisting of the pets name, the owners name, phone number and address, urn choice and special instructions
- Vet clinics will ensure they maintain a log book of deceased pets leaving their clinic for cremation
- Calgary Humane Society will issue a signed copy of an invoice for all private cremations from vet clinics
- Calgary Humane Society cremations staff will issue a copy of an invoice for all general cremations taken from a clinic
- Private cremation tags are only removed at the time of cremation
- Upon arriving at the Calgary Humane Society all private cremations are weighed and logged
- All general cremations are weighed and counted
- Once a private cremation is performed the time and date are logged again on the owners invoice, log book and tag
- The private cremation tag and copy of the invoice are placed with a tray beside the appropriate machine which is also numbered on the paperwork
- All paperwork pertaining to the pet is kept with the pet throughout the entire cremation process
- All paperwork pertaining to the cremation may be viewed at any time upon request
- All cremation records are kept for three years
- All cremations are completed in a professional and timely manner
- All customers are treated with dignity, compassion and respect

# ADDITIONAL INFORMATION

## ENVIRONMENTAL REGULATIONS

### Additional Information

Private cremations are guaranteed private – only one animal per crematory will be cremated when a private cremation is requested. Ashes are never mixed.

Calgary Humane Society guarantees the ashes returned from a private cremation are that of the owners pet.

All cremation logs and cremation records are kept for three years and may be viewed upon request at no charge.

Calgary Humane Society offers the option of a final viewing in the peaceful setting at no charge (24 hours notice is required)

We welcome questions and inquiries with respect to our cremations procedures.

We offer top quality products to memorialize your pet. Calgary Humane Society is committed to offering a variety of products to choose from.

Our state of the art cremation equipment exceeds environmental Government standards.

Cremation time will depend on the size of the animal.

ID Tags, hair clippings, and collars will not be removed by cremation staff. The owner or clinic will be responsible for doing so.

The weight of the pet must be accurate as this will affect the size of the receptacle or urn, and the initial cost will be different than quoted. Calgary Humane Society will adjust the price in the case of incorrect reporting. In this instance, our staff will advise you of any size concerns.

### Environmental Regulations

Government regulations dictate operations of cremation facilities to meet the Clean Air Act on both Federal and Provincial levels. For more information about the Clean Air Act, please visit: [http://www.ec.gc.ca/cleanair-airpur/clean\\_air\\_act-WS1CA709C8-1\\_en.htm](http://www.ec.gc.ca/cleanair-airpur/clean_air_act-WS1CA709C8-1_en.htm)

All legal cremations facilities require monitoring but not all small cremations require testing. Our facility is subject to testing and as such, we adhere to all environmental regulations.

Prices are effective as of August 1, 2016. Note that cremation prices may be subject to change without notice.

All proceeds from Calgary Humane Society Pet Cremation & Memorial Services go directly back to Calgary Humane Society to help shelter the more than 5,000 homeless animals that we care for each year.

*Additional Information*



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